1. **E. Governance**

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| **S.**  **No.** | **Item** | **Details of disclosure** | **Remarks/Reference Points (Fully met/partially met/not met-Not applicable will be treated as fully met/partially met)** |
| **4.5** | Such other information as may be prescribed under Section4(i)(b) (xvii)] | **(i)** **Grievance redressal mechanism**:-  The information is available on the website under the link –  [**https://cihts.ac.in/public-grievance/#gsc.tab=0**](https://cihts.ac.in/public-grievance/#gsc.tab=0) | **Fully met-** |
|  |  | **(ii) List of completed schemes/projects/Programmes:-**   1. **Restoration Department-**   The information is available on the website under the link –  [**https://cihts.ac.in/restoration-departmentos/#gsc.tab=0**](https://cihts.ac.in/restoration-departmentos/#gsc.tab=0)   1. **Translation Department-**   The information is available on the website under the link –  [**https://cihts.ac.in/translation-department/#gsc.tab=0**](https://cihts.ac.in/translation-department/#gsc.tab=0)   1. **R.B.T.R. Department**     The information is available on the website under the link –  [**https://cihts.ac.in/rbtrd/#gsc.tab=0**](https://cihts.ac.in/rbtrd/#gsc.tab=0)   1. **Dictionary Department-**   The information is available on the website under the link –  [**https://cihts.ac.in/dictionary-department/#gsc.tab=0**](https://cihts.ac.in/dictionary-department/#gsc.tab=0)     1. **Maintenance Wing- (under RTI page in the head Procurement of Maintenance Wing)**   The information is available on the website under the link –  [**https://cihts.ac.in/wp-content/uploads/2025/05/MW-10.4.pdf**](https://cihts.ac.in/wp-content/uploads/2025/05/MW-10.4.pdf) | **Fully met-** |
|  |  | **(iii) List schemes/projects/programme underway:-**   1. **Restoration Department-**   The information is available on the website under the link –  [**https://cihts.ac.in/restoration-departmentos/#gsc.tab=0**](https://cihts.ac.in/restoration-departmentos/#gsc.tab=0)   1. **Translation Department-**   The information is available on the website under the link –  [**https://cihts.ac.in/translation-department/#gsc.tab=0**](https://cihts.ac.in/translation-department/#gsc.tab=0)   1. **RBTR Department-**   The information is available on the website under the link –  [**https://cihts.ac.in/rbtrd/#gsc.tab=0**](https://cihts.ac.in/rbtrd/#gsc.tab=0)   1. **Dictionary Department-**   The information is available on the website under the link –  [**https://cihts.ac.in/dictionary-department/#gsc.tab=0**](https://cihts.ac.in/dictionary-department/#gsc.tab=0)   1. **Maintenance Wing- (under RTI page in the head Procurement of Maintenance Wing)**   The information is available on the website under the link –  [**https://cihts.ac.in/wp-content/uploads/2025/05/MW-10.3.pdf**](https://cihts.ac.in/wp-content/uploads/2025/05/MW-10.3.pdf) | **Fully met-** |
|  |  | **(iv) Details of all contracts entered into including name of the contractor, amount of contract and period of completion of contract: -**  The information is available on the website under the link – (under RTI page in the head Procurement of Maintenance Wing)  [**https://cihts.ac.in/wp-content/uploads/2025/05/MW-10.2.pdf**](https://cihts.ac.in/wp-content/uploads/2025/05/MW-10.2.pdf) | **Fully met –** |
|  |  | 1. **Annual Report: -**   The information is available on the website under the link –  [**https://cihts.ac.in/institute-statstics/**](https://cihts.ac.in/institute-statstics/) | **Fully met-** |
|  |  | 1. **Frequently Asked Question (FAQs):-**   The information is available on the website under the link –  [**https://cihts.ac.in/wp-content/uploads/2024/03/F.A.Qs\_.pdf**](https://cihts.ac.in/wp-content/uploads/2024/03/F.A.Qs_.pdf) | **Fully met –** |
|  |  | 1. **Any other information such as: -** 2. **Citizen’s Charter** 3. **Six monthly reports on the performance against the benchmarks set the in the Citizen’s Charter**   **Six monthly reports on the Performance against the benchmarks set in the Citizen’s Charter**  Compliance of the Citizen’s Charter is being followed by the Administrative Section (Adm-II and Accounts) and Academic Section (Adm-I) and no grievance/compliance has been received in the last-Six month.  The information is available on the website under the link – **(Citizen’s Charter & Six-monthly reports)**  [**https://cihts.ac.in/wp-content/uploads/2023/07/CitizensCharter.pdf**](https://cihts.ac.in/wp-content/uploads/2023/07/CitizensCharter.pdf)  [**https://cihts.ac.in/wp-content/uploads/2025/05/Citizen-Charters-Adm.-I-Adm.-II-A.-Sectt.pdf**](https://cihts.ac.in/wp-content/uploads/2025/05/Citizen-Charters-Adm.-I-Adm.-II-A.-Sectt.pdf) | **Fully met-** |